



**Macy's Thanksgiving Day Parade
Black Friday Shopping New York City Tour
Monday, November 20 to Saturday, November 25, 2023**

BILLY JOEL

AT

THE GARDEN



MONDAY, NOVEMBER 20 TO SATURDAY, NOVEMBER 25, 2023

BILLY JOEL SEATING PLAN



Seating chart reflects the general layout for this venue currently
 Specific seat locations may vary, and stage position may change without notice

NUMBER OF TICKETS		NUMBER OF ROOMS	COURTYARD MARRIOTT 2 QUEENS GUEST ROOM 1 KING GUEST ROOM
SECTION			MARRIOTT MARQUIS 2 DOUBLES GUEST ROOM 1 KING GUEST ROOM
ROW		BUS #	
SEATS		RESERVED BUS SEATING	

CUSTOMS INFORMATION

Canadian Citizens 16 and older require a valid passport

Canadian Citizens 15 years and younger require a valid passport **or** can present his or her birth certificate along with enclosed completed consent form for all minors under the age of 18.

YOU ARE RESPONSIBLE FOR MAKING SURE YOU ARE ABLE TO GAIN ACCESS INTO THE USA. OTC IS NOT RESPONSIBLE IF YOU ARE REFUSED ACCESS INTO THE USA FOR WHATEVER THE REASON.

ADDITIONAL INFORMATION MAY BE VIEWED AT www.cbsa-asfc.gc.ca

IF YOU ARE NOT A CANADIAN CITIZEN YOU WILL BE REQUIRED TO APPLY FOR A PRE-TRAVEL AUTHORIZATION VIA THE ELECTRONIC SYSTEM FOR TRAVEL AUTHORIZATION PRIOR TO YOUR DEPARTURE

PLEASE GIVE US A CALL AND WE WILL LET YOU KNOW YOUR NEXT STEPS 1-506-349-8687

<https://esta.cbp.dhs.gov/esta>

BUS ETIQUETTE

Quiet Time: On overnight travel, during our tours, we try and provide a quiet time between Midnight and 6:00 AM. We will not be using the audio and video equipment on the coach during this travel time.

Bathroom: Motorcoach buses are equipped with a bathroom. However, bathroom contents are only emptied at the *end* of the trip. For the comfort of all passengers, please use the bus bathroom only in cases of a true emergency. Tour Directors plan regular restroom stops on all trips.

Be Considerate of Other Passengers: Try to accommodate and compromise whenever you can. Be polite and respectful of fellow passengers.

Reclining Seat: Check behind you and excuse yourself before you recline your seat. Someone may be leaning forward, working on their laptop or tablet, or have a drink on the table tray. Then recline your seat slowly. Just use courtesy and common sense! A good rule we like to follow one reclines we all recline.

Complete Stop: For your safety, please do not stand or move around the bus when the bus is in motion, even if it is slowing to a stop. Heavy traffic can sometimes result in abrupt stops or bus motions. Please stay safe and remain seated.

Bag Storage: Suitcases and luggage are stored in a compartment underneath the bus. Pack a small bag of essentials to have with you while traveling on the bus. Overhead storage space above each seat is limited. Pack only what is comfortable to have on your lap or at your feet. Keep medications with you as we cannot dig for luggage after it is put underneath.

Take a Picture: Take a physical or mental picture of your bus and note the bus number and location. This information may be critical for relocating the group if you find yourself lost and call 506-349-8687 if you do get lost.

Mind your food: When traveling by bus, pick the right snacks (no fruits or vegetables can cross the border). Select drinks and food that are unlikely to spill if the bus has to make any sudden movements. Since you will be sharing the air inside the coach, avoid eating or drinking anything that has a strong smell that might irritate other passengers. Smells can linger long after you're done eating. Also, please avoid common allergens like peanuts and tree nuts.

Trash: Keep your personal space neat and tidy. This makes it easier and safer to move around the bus and provides a more pleasant environment. Put your trash in the appropriate receptacles and take your garbage off the bus with you when you depart at all stops. A garbage bag is often located at the front of the bus. Gather your trash and throw it out at the next stop.

Featured Film: Almost all motor coaches are equipped with a DVD player and TVs for viewing. We try to ensure the content is appropriate for the traveling age-group rating from General to Restricted.

Climate Controlled Buses: For everyone's comfort, we ask that you dress in layers and bring a small blanket if you wish as buses are kept at one temperature.

Attitude: Please have a positive attitude and be prepared to have a lot of fun as we make memories together.



Itinerary Information

All times are approximate and are subject to change

MONDAY, NOVEMBER 20th, 2023

Bus	Time	Pick-up Location	Parking
Dartmouth, NS	02:45 AM Loading 03:00 AM Departure	Parking lot next to Hampton Inn and Suites 65 Cromarty Drive Dartmouth, NS B3B 0G2	**parking available in the lot next to Hampton Inn and Suites** **On Tour Concerts corporate rate \$149 per night use code 2706544**
Truro, NS	03:50 AM Loading 04:05 AM Departure	Rath Eastlink Community Centre 625 Abenaki Road Truro, NS B2N 0G6	**parking available in the upper parking lot**
Moncton, NB	05:55 AM Loading 06:10 AM Departure	Salisbury Ultramar 2995 Fredericton Road Salisbury, NB E4J 3E2	**parking available behind the store in the back truck parking lot please park along the grass at the back of the lot**
Saint John, NB	07:20 AM Loading 07:35 AM Departure	TD Station 99 Station Street Saint John, NB E2L 4X4	**parking available east end parking lot along train tracks**



Customer Reviews

Thank you for choosing to tour with us! Would you please take a moment to leave us a review/recommendation/photo/comment on our Facebook page post, so we may share with our new and existing customers? It would really make our day! **We would like to thank you by entering all who review us for a chance to win a \$50 VISA gift card.**

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MONDAY, NOVEMBER 20th, 2023

08:45 AM to 09:45 AM ~Border Crossing ~Welcome to USA ~Time goes back 1 hour ~ All itinerary times from this point are in US time. Please change your watches.

10:45 AM – 11:45 ~Lunch Time Dysart’s Restaurant & Truck Stop <https://www.dysarts.com/dysarts-restaurant-menu/>

Breaks/Snacks will be limited to 15-to-30-minute stops for grab and go

05:00 PM - 07:00 PM ~Check-in ~Welcome to the Courtyard Providence

Courtyard Providence
32 Exchange Terrace at Memorial Blvd.
Providence, RI
02903 USA
Phone: (401) 272-1191

All guests are responsible for their own incidentals and must have a valid credit card

TUESDAY, NOVEMBER 21st, 2023

07:15 AM ~Bus loading

07:30 AM ~Bus departs for New York City

Breaks/Snacks will be limited to 15-to-30-minute stops for grab and go

12:30 PM ~Bus arrives at Chelsea Market for lunch

~Fully Guided Tour of New York City with your local New York City Guide. (Tour can be a combination of bus and walking.) ****Local Tour Guide gratuity recommendation is \$5 per hour****

05:00 PM - 6:00 PM ~Welcome to the Marriott Marquis~ Rest of the evening is Free Time

New York Marriott Marquis
1535 Broadway
New York, NY
10036 USA
Phone: (212) 398-1900

All guests are responsible for their own incidentals and must have a valid credit card for check-in.

WEDNESDAY, NOVEMBER 22nd, 2023

10:00 AM ~Fully Guided 3-to-4-hour Tour of New York City with your local New York City Guide. (Tour can be a combination of bus and walking.) ****Local Tour Guide gratuity recommendation is \$5 per hour****

Ticket Option ~Billy Joel ~ In Concert~14 Minute Walk

Madison Square Garden, New York, NY

Doors at 7:00 PM Showtime at 8:00 PM

Please plan to arrive early! Check your ticket where your suggested entrance is based on your seat location. Many of our tickets are **7th AVE CHASE SQ.** Please have your digital tickets easily accessible on your phone to enter the arena via MSG venue App or Ticketmaster App. Bags must fit comfortably under your seat and oversized bags larger than 22”x14”x9” are prohibited. Although some concessions may still accept cash Madison Square Gardens is moving in the direction of a completely cashless venue. All guests may be required to show photo id to purchase alcohol.

Itinerary Information

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THURSDAY, NOVEMBER 23rd, 2023

08:30 AM to 12:00 PM ~Macy's Thanksgiving Day Parade <https://www.macys.com/social/parade/?lid=parade>~ On the parade route just below E is located 1 block from the hotel ~Bring a fold-up camping chair if you like and plan to arrive as early as 6:30 AM~



Itinerary Information

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THURSDAY, NOVEMBER 23rd, 2023

Today is your free day to enjoy NYC ~If you are looking to celebrate the American Thanksgiving, this is a great option. Reservations are now open for Thanksgiving dinner buffet \$90 per person at Revel & Rye Bar and Restaurant located in the Marriott Marquis on Thursday, 11/23 from 2pm-9pm. Its filling up fast so book now:

<https://www.opentable.com/r/revel-and-rye-bar-and-restaurant-new-york>

FRIDAY, NOVEMBER 24th, 2023

10:45 AM ~Bus loading

11:00 AM ~Bus departs for Providence, Rhode Island

03:30 PM ~Check-in ~Welcome to the Courtyard Providence ~ Rest of the day is Free Time!

Courtyard Providence
32 Exchange Terrace at Memorial Blvd.
Providence, RI
02903 USA
Phone: (401) 272-1191

All guests are responsible for their own incidentals and must have a valid credit card

05:00 PM ~Bus departs hotel to outlets

05:30 PM ~Welcome to over 170 Outlet Stores

Wrentham Village Premium Outlets
1 Premium Outlet Blvd.
Wrentham, Massachusetts
02093 USA
Phone: (508) 384-0600

Please join the VIP shoppers club at <https://www.premiumoutlets.com/vip> to access exclusive offers that can be viewed electronically or printed to take along with you. VIP discount booklets are no longer used at this site you must sign up to receive the discounts available to you at the various outlets.

09:00 PM ~Bus loading

09:15 PM ~Bus departs to hotel

SATURDAY, NOVEMBER 25th, 2023

07:00 AM to 08:00 AM - Breakfast Time - at hotel

8:15 AM ~Bus loading

8:30 AM ~Bus departs hotel to home

Driver will be stopping for breaks time allotted will be determined by traffic and border crossing appointment.

4:30 PM ~Stopping at Duty Free

Welcome to Canada - Time goes ahead 1 hour

6:30 PM Canadian Border Reservation

TBA PM - Welcome Home!



GRATUITY GUIDELINES FOR BUS DRIVER AND TOUR GUIDE

Below is a suggestion of expected and usually received tipping for those in the Motor coach/tour industry depending on level of service. These guidelines are based on industry standards and paid per seat occupied on the coach.

1) \$7-\$8 per person per day: the driver/tour guide was going to be acting also as a shuttle driver once they arrived at the destination. If the driver/tour guide are professional, creates conversation, and maintains a clean coach, then the driver/tour guide should receive a minimum of \$7-\$8 a day per person. If the driver/tour guide also unloads the luggage and reloads it, then that should be taken into additional consideration.

2) \$9-\$10 per person per day: The tour guide and driver who in addition to the above, brings a certain amount of levity into the mix, intermingles with the passengers, demonstrates a true professional demeanor and ability such as where he/she lets the passengers off and on. In other words, the driver/tour guide who becomes a positive memory of the trip should be rewarded with a tip of \$9-\$10 a day per person.

Your tour guide and driver play an important role in making your vacation as memorable and hassle free as possible. On Tour Concerts has provided labeled envelopes in your pre-trip documents as a manner to discreetly provide gratuities.

We suggest you place your envelope on your tour guide and driver seat at the Duty-Free Stop

6 DAY TOUR (AMOUNT PER OCCUPIED SEAT)

\$7 / Day	\$8 / Day	\$9 / Day	\$10 / Day
\$42 Tip Driver and \$42 Tip Tour Guide	\$48 Tip Driver and \$48 Tip Tour Guide	\$54 Tip Driver and \$54 Tip Tour Guide	\$60 Tip Driver and \$60 Tip Tour Guide

Your driver and tour guide greatly appreciate your token of appreciation!



ontourconcerts.ca

YOUR ULTIMATE CONCERT ROAD TRIP!

TERMS AND CONDITIONS

1. NO EXCHANGE AND NO REFUNDS
2. AT THE DISCRETION OF ON TOUR CONCERTS INC (HEREIN AFTER "OTC") WILL ENDEAVOR TO CARRY OUT THE CHARTER TRIP BUT DOES NOT GUARANTEE THE COACH WILL ARRIVE AT OR DEPART FROM ANY PLACE AT A SPECIFIC TIME. OTC SHALL NOT BE RESPONSIBLE FOR ANY LOSS, COST INCLUDING TEMPORARY ACCOMMODATIONS OR DAMAGE TO ANY PERSON OR THING RESULTING FROM ANY CAUSE INCLUDING OTC'S OWN NEGLIGENCE AND ALSO FROM ANY CHANGE, DELAY OR TERMINATION OF A CHARTER TRIP FOR ANY REASON INCLUDING, BUT NOT LIMITED TO, BAD ROAD OR WEATHER CONDITIONS INCLUDING AN ORDERED CONFEDERATION BRIDGE CLOSURE, ACTS OF GOD, PUBLIC ENEMIES, AUTHORITY OF LAW, MECHANICAL BREAKDOWNS, QUARANTINE, PERILS OF NAVIGATION, RIOTS, STRIKES, HAZARDS, OR DANGEROUS INCIDENTS TO A STATE OF WAR, ACCIDENTS, AND ANY CONDITION BEYOND ITS CONTROL.
3. OTC IS NOT RESPONSIBLE IF YOU MISS THE BUS, YOU MUST FIND ALTERNATE MEANS OF TRANSPORTATION TO AND FROM THE DESTINATION OF THE CHARTER AND YOU ARE RESPONSIBLE FOR ANY AND ALL COST INCURRED.
4. IT SHALL BE THE SOLE DECISION OF OTC WHETHER OR NOT IT IS SAFE OR ADVISABLE TO OPERATE THE COACH IN ANY CONDITION.
5. OTC PROHIBITS SMOKING, AND VAPING ON THE BUS OR IN THE HOTEL OR WHERE OTHER TOUR MEMBERS ARE PRESENT. THIS REQUIREMENT IS IN EFFECT FROM THE COMMENCEMENT OF THE CHARTER TRIP.
6. OTC MAY REFUSE TO PROVIDE OR CONTINUE TRANSPORTATION OR LODGING TO ANY PERSON WHO IS IMPAIRED BY ALCOHOL OR DRUGS, IS CONDUCTING HIMSELF OR HERSELF IN A BOISTEROUS OR DISORDERLY MANNER, USING PROFANE OR OBSCENE LANGUAGE OR IN ANY OTHER WAY CONDUCTING HIMSELF OR HERSELF IN A MANNER OBJECTIONABLE OR THREATENING TO OTHER CUSTOMERS.
7. OTC IS NOT LIABLE FOR PASSENGERS' LUGGAGE WHILE IN TRANSIT, LOADING OR UNLOADING OR WHILE THE SAME IS IN THE PERSONAL POSSESSION OF THE PASSENGERS.
8. OTC IS NOT RESPONSIBLE FOR LOSS, THEFT, DAMAGE, OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.
9. IF AN EVENT IS CANCELLED OR RESCHEDULED, THE CONCERT ADMISSION TICKET MAY BE REFUNDED PURSUANT TO THE TERMS AND CONDITIONS SET FORTH BY THE POINT OF TICKET SALE. NO REFUND OF SERVICE FEES OR TRIP WILL BE ISSUED. YOU MUST COMPLY WITH THE RULES SET FORTH BY POINT OF TICKET SALE (THE ARTIST, VENUE BOX OFFICE & TICKET AGENT OR AGENCY).
10. OTC IS NOT RESPONSIBLE FOR MINORS (18 AND YOUNGER) AND YOU MUST HAVE A LEGAL GUARDIAN ACCOMPANY YOU ON THE TOUR.
11. OTC IS NOT RESPONSIBLE IF YOU ARE UNABLE TO GAIN ACCESS OR REMOVED FROM THE EVENT-BY-EVENT SECURITY.
12. OTC AND THE CUSTOMER AGREE TO BE BOUND BY ALL TERMS AND CONDITIONS ABOVE STATED, BY THE CONDITIONS SET FORTH ON THE BACK OF THE TICKET AND PARTNER ORGANIZATIONS INVOLVED.
13. OTC RECOMMENDS THAT YOU BUY TRAVEL INSURANCE THAT INCLUDES MEDICAL, INTERRUPTION, COVID-19, AND CANCELLATION INSURANCE.

DISCLAIMER

ON TOUR CONCERTS (OTC), COACH ATLANTIC, MARRIOTT AND ANY STAFF SHALL NOT BE LIABLE OR RESPONSIBLE IN ANY WAY FOR PERSONAL OR CONSEQUENTIAL DAMAGE TO PROPERTY OR PERSON OF ANY KIND WHATSOEVER THAT MAY BE SUFFERED OR SUSTAINED DURING THE ALLOTTED TIMES OR BY ANY EMPLOYEE, AGENT OR INVITEE OF THE LICENSEE OR ANY OTHER PERSONS WHO MAY BE UPON OR IN THE FACILITY FOR ANY LOSS, THEFT, DAMAGE OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.

IF YOU NEED ASSISTANCE, PLEASE DO THE FOLLOWING:

BUS ~ REPORT TO BUS DRIVER/TOUR GUIDE

HOTEL ~ REPORT TO FRONT DESK

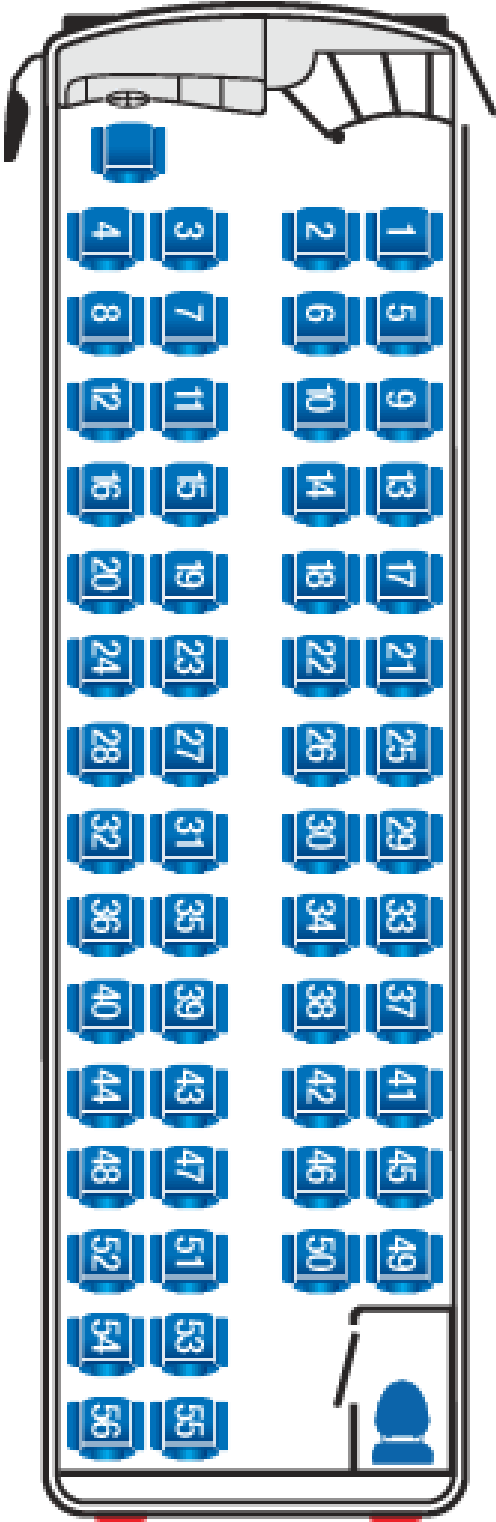
CONCERT EVENT ~ REPORT TO THE VENUE STAFF

OTHER ~ REPORT TO ON TOUR CONCERTS 1-506-349-8687

RESERVED BUS SEATING

Bus diagram may not reflect the general layout for each bus.

Specific seat locations may vary, and layout may change but your seat number will remain your seat number.



We share the **AIR**

Let's keep it
**SCENT
FREE**



NYC The Official Guide

<https://www.nycgo.com/>

New York City Visitors Map

<https://www.nycgo.com/assets/files/2022-visitors-map.pdf>

New York City Subway Map

<https://new.mta.info/map/5256>

The Radio City Rockettes

<https://www.rockettes.com/christmas/>

Discount Broadway Tickets TKTS Ticket Booths-Times Square

<https://www.tdf.org/nyc/81/TKTS-Live>

Broadway Tickets Broadway.com

<https://www.broadway.com/>

Bryant Park **Bring your own skates and helmet by Appointment**

<https://bryantpark.org/activities/bank-of-america-winter-village-at-bryant-park>

Rockefeller Center

<https://www.rockefellercenter.com/>

Macy's Herald Square

<https://l.macys.com/new-york-ny>

Macy's Santaland

<https://www.macys.com/s/holiday-celebrations/>

All visitors are required to make a reservation to schedule their visit with Macy's Santa starting on November 24th. You can only make reservations for a 30-minute time slot five days ahead of time Starting 11/19 with Macy's opening up reservation times as early as 5:30 AM.

Here are some suggestions for what to visit during your free time:

Tickets for Broadway and city attractions are based on availability and not included in tour pricing. If you are visiting more than 1 attraction buy a City Pass, New York Pass, or New York Explorer Pass.

- ❖ *The National 9/11 Memorial and Museum*
- ❖ *Empire State Building*
- ❖ *Top of the Rock*
- ❖ *One World Observatory*
- ❖ *SUMMIT One Vanderbilt*
- ❖ *Grand Central Terminal*
- ❖ *United Nations*
- ❖ *Rockefeller Center*
- ❖ *Bryant Park*
- ❖ *Central Park and Woolman Rink*
- ❖ *The Dakota & Strawberry Fields*
- ❖ *Statue of Liberty*
- ❖ *Ellis Island*
- ❖ *Brooklyn Bridge*
- ❖ *The High Line*
- ❖ *Edge NYC*
- ❖ *The Metropolitan Museum of Art*
- ❖ *American Museum of Natural History*
- ❖ *The Museum of Modern Art ~ MoMA*
- ❖ *Whitney Museum of American Art*
- ❖ *Saks Fifth Avenue Light Show*
- ❖ *Radio City Music Hall*
- ❖ *St. Patrick's Cathedral*
- ❖ *Broadway*
- ❖ *Times Square*