

LADY

Tour 2025 / 2026

GAGA



THE
MAYHEM
BALL

Tour Itinerary

March 28 to 31, 2026

ontourconcerts.ca



”

I'm on the
right track,
baby...



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BUS *Etiquette*

1. QUIET TIME

We try to provide a quiet time between Midnight and 8:00 AM. We will limit using the audio and video equipment on the coach during this travel time. For your comfort, dress in layers and bring a small blanket as we try to keep the bus at a constant temperature.



2. BATHROOM

Please limit bus bathroom use to emergencies due to its small tank, which is emptied at trip's end. Tour Directors schedule regular restroom stops for passenger comfort.



3. BE CONSIDERATE

Just use courtesy and common sense. Try to accommodate and compromise whenever you can. Be polite and respectful of fellow passengers. Please have a positive attitude and be prepared to have lots of fun!



4. RECLINING SEAT

Check behind you and excuse yourself before you recline your seat. Someone may be leaning forward, on their tablet, or have a drink in hand. Please recline your seat slowly! A good rule is that if one person reclines, everyone should recline.



5. LUGGAGE

Overhead storage space above each seat is limited. Pack only what is comfortable to have on your lap or at your feet. Keep medications with you as we cannot dig for luggage after it is put in the compartment underneath the bus.



6. MIND YOUR FOOD

When traveling by bus, select drinks and food that are unlikely to spill if the bus has to make any sudden movements. Avoid eating or drinking anything that has a strong smell or odor. Smells can linger long after you're done eating.



7. GARBAGE

Keep your personal space neat and tidy. Take your garbage off the bus with you at each stop.



8. COMPLETE STOP

For your safety, please do not stand or move around the bus when the bus is in motion. Please stay safe and remain seated.





BUS #1 DEPARTURES

Please be at your pick-up location 30-minutes before your departure time!





Customs

Important Please Read

Canadian

Citizens 16 and older require a valid passport. Citizens 15 years and younger require a valid passport or can present their birth certificate. All minors under the age of 18 require a signed minor consent form if both parents are not traveling with them.



Non-Canadian

Non-Canadian Citizens will be required to apply for a Pre-Travel Authorization 72 hours prior to departure by applying at <https://esta.cbp.dhs.gov/esta>.



Attention

You are responsible for making sure you are able to gain access into the USA. On Tour Concerts is not responsible if you are refused access into the USA for whatever the reason.





PROVIDENCE

Itinerary

DAY 1



3:00am - 9:15am: Meet the bus at your designated departure times.

9:30am - 10:00am: Border crossing – Passengers will disembark for processing. Welcome to the USA – All itinerary times from this point are in US time. Please keep all your receipts for any items purchased in the US coming home with you. Your personal exemption is \$800 including alcohol and tobacco purchases. For alcohol you are allowed 1.5 L of wine or 1.14 L of liquor or 24 x 355 ml cans or bottles of beer or ale. You must be 19 to claim any alcohol.



10:30am - 12:30pm: Breakfast at Dysart's Restaurant & Truck Stop. Breaks and snacks for the rest of the route today will be limited to 15-30 minute stops for grab and go.



1:00pm - 1:30pm: Break, beer/cooler and snack stop will be limited to 15-30 minute stop for grab and go. The bus will refuel, and all passengers must exit. Only beer stop!



4:00pm - 4:30pm: New Hampshire Liquor and Wine Outlet (beer is not sold here).



6:30pm - 7:30pm: Welcome to Providence RI! Enjoy your stay at the Marriott Courtyard Providence Downtown, where you'll find plenty of shopping and dining options just a short walk away!



FOXWOODS

Itinerary

DAY 2

- 10:00am:** Bus departs for Foxwoods.
- 11:00am:** Welcome to Foxwoods Resort Casino, one of the largest resort casinos in North America and an unforgettable entertainment destination. Foxwoods offers a mix of gaming, dining, shopping, and world-class entertainment.
- 11:00am - 5:00pm:** Free Time to explore Foxwoods your way.
- 5:00pm:** Depart Foxwoods to hotel.

If you want to make the most of your visit download the Foxwoods Casino App before arriving.



- Search Foxwoods Casino in the App Store or Google Play and download before we arrive. Foxwoods is a large resort complex with multiple casino floors, restaurants, hotels, and shopping areas. The app is the easiest way to navigate the property and find everything quickly.



- If you plan to visit Great Wolf Lodge at Foxwoods, don't forget to pack your swimsuit! The resort is famous for its massive indoor waterpark, featuring exciting slides, wave pools, and a lazy river - all kept at a warm summer-like temperature year round.



- 6:00pm:** Welcome back to the Marriott Courtyard Providence Downtown. Have a good night!

THE **MAYHEM** BALL

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CONCERT

Itinerary

DAY 3



11:00am: Bus departs for Outlets.

11:30am - 2:30pm: Welcome to Wrentham Village Premium Outlets with over 170 Outlet Stores - Bus drop-off and pick-up are located by Under Armour

Wrentham Village Premium Outlets
1 Premium Outlet Blvd.
Wrentham, Massachusetts, 02093 USA
Phone: (508) 384-0600



Join the VIP shoppers club at <https://www.premiumoutlets.com/vip> to access exclusive offers that can be accessed electronically through the app.

If you want to make your way to meet us on your own:



- UBER or Lyft at an additional cost of \$40-\$50 US (non peak hours). Please pre-download apps and set-up accounts.

2:30pm Depart Outlets to Boston.



3:30pm - 6:30pm For supper, you have the option to enjoy historic Quincy Market, where you can explore a variety of food stalls. Alternatively, the surrounding area and Little Italy boast numerous restaurants catering to all tastes, from casual to fine dining.



7:00pm Doors **8:00pm** Showtime

10:30pm Anticipated concert end time. Please head back to the bus as we will allow 30 minutes for loading. If you get lost give us a call or text the number on your lanyard.



12:00am Welcome back to the Marriott Courtyard Providence Downtown. Have a good night!



HEADING HOME

Itinerary

DAY 4



8:30am: Bus departs for home.

11:00am - 12:00pm: Our lunch stop will be at the Maine Mall Food Court in Portland, Maine, where you can enjoy a variety of dining options. Breaks and snacks for the rest of the route today will be limited to 15-30 minute stops for grab and go.



LUNCH: Maine Mall Food Court - Johnny Rockets, Panda Express, The Fries Shop, Tacos La Poblanita, Sarku Japan, Charley's Philly Steaks, Amato's, and Frozen Factory Fresh Smoothies & Frozen Treats.



4:00pm - 4:30pm: Duty Free



4:30pm - 5:00pm: Border crossing - We will disembark for processing. Welcome to Canada - All itinerary times from this point are in Canadian time. Please have your declaration card filled out but do not fill in the total until after our Duty Free stop. Your personal exemption is \$800 Canadian including alcohol and tobacco purchases. For alcohol you are allowed 1.5 L of wine or 1.14 L of liquor or 24 x 355 ml cans or bottles of beer or ale. You must be 19 to claim any alcohol.



6:00pm - 12:00am: Welcome Home

LADY GAGA TOUR

Hotel

PROVIDENCE

Courtyard Providence Downtown
32 Exchange Terrace
Providence, Rhode Island
02903
(401) 272-1191

Enjoy Starbucks Bistro for breakfast, fitness center and complimentary WiFi.



Elevate your stay with us, Embrace luxury!

ontourconcerts.ca

Gratuities

GUIDELINES FOR YOUR TOUR

Envelopes are included in your tour package

Tour Director

AMOUNT: \$32-\$40 PER TOUR

The gratuity recommendation is \$8-\$10 per person, per day. Paid at the end of the trip at Duty Free.



Bus Driver

AMOUNT: \$32-\$40 PER TOUR

The gratuity recommendation is \$8-\$10 per person, per day. Paid at the end of the trip at Duty Free.

thank you

Your token of appreciation is greatly appreciated!



REVIEWS & RECOMMENDATIONS

We're thrilled you joined us for a tour and hope you had a memorable experience! If you could take a moment to share your thoughts on our Facebook page; we would be incredibly grateful. Your review or recommendation not only helps us grow but also guides both new and loyal customers in making informed choices. To show our appreciation, everyone who leaves a review will be entered into a draw for a chance to win a \$50 VISA gift card. Sharing your feedback is a wonderful way to support us! Thank you for considering. We can't wait to hear from you!

~Team On Tour Concerts

ontourconcerts.ca

The logo for 'ON TOUR' is written in a bold, black, sans-serif font. The letters are slightly tilted and have a distressed, hand-painted appearance. The text is set against a white background that is partially obscured by a dark, ink-splattered graphic.

TERMS AND CONDITIONS

YOUR ULTIMATE ROAD TRIP

1. NO EXCHANGE AND NO REFUNDS ~FULL LIST OF TERMS AND CONDITIONS AVAILABLE ONLINE AT WWW.ONTOURCONCERTS.CA.
2. AT THE DISCRETION OF ON TOUR CONCERTS INC (HEREIN AFTER "OTC") WILL ENDEAVOR TO CARRY OUT THE CHARTER TRIP BUT DOES NOT GUARANTEE THE COACH WILL ARRIVE AT OR DEPART FROM ANY PLACE AT A SPECIFIC TIME. OTC SHALL NOT BE RESPONSIBLE FOR ANY LOSS, COST INCLUDING TEMPORARY ACCOMMODATIONS OR DAMAGE TO ANY PERSON OR THING RESULTING FROM ANY CAUSE INCLUDING OTC'S OWN NEGLIGENCE AND ALSO FROM ANY CHANGE, DELAY OR TERMINATION OF A CHARTER TRIP FOR ANY REASON INCLUDING, BUT NOT LIMITED TO, BAD ROAD OR WEATHER CONDITIONS INCLUDING AN ORDERED CONFEDERATION BRIDGE CLOSURE, ACTS OF GOD, PUBLIC ENEMIES, AUTHORITY OF LAW, MECHANICAL BREAKDOWNS, QUARANTINE, PERILS OF NAVIGATION, RIOTS, STRIKES, HAZARDS, OR DANGEROUS INCIDENTS TO A STATE OF WAR, ACCIDENTS, AND ANY CONDITION BEYOND ITS CONTROL.
3. OTC IS NOT RESPONSIBLE IF YOU MISS THE BUS YOU MUST FIND ALTERNATE MEANS OF TRANSPORTATION TO AND FROM THE DESTINATION OF THE CHARTER AND YOU ARE RESPONSIBLE FOR ANY AND ALL COST INCURRED.
4. IT SHALL BE THE SOLE DISCRETION OF OTC WHETHER OR NOT IT IS SAFE OR ADVISABLE TO OPERATE THE COACH IN ANY CONDITION. ALL INDICATED ITINERARY TIMES ARE APPROXIMATE AND SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.
5. OTC PROHIBITS SMOKING, AND VAPING ON THE BUS OR IN THE HOTEL OR WHERE OTHER TOUR MEMBERS ARE PRESENT. THIS REQUIREMENT IS IN EFFECT FROM THE COMMENCEMENT OF THE CHARTER TRIP.
6. OTC MAY REFUSE TO PROVIDE OR CONTINUE TRANSPORTATION OR LODGING TO ANY PERSON WHO IS IMPAIRED BY ALCOHOL OR DRUGS, IS CONDUCTING HIMSELF OR HERSELF IN A BOISTEROUS OR DISORDERLY MANNER, USING PROFANE OR OBSCENE LANGUAGE OR IN ANY OTHER WAY CONDUCTING HIMSELF OR HERSELF IN A MANNER OBJECTIONABLE OR THREATENING TO OTHER CUSTOMERS.
7. OTC IS NOT LIABLE FOR PASSENGERS' LUGGAGE WHILE IN TRANSIT, LOADING OR UNLOADING OR WHILE THE SAME IS IN THE PERSONAL POSSESSION OF THE PASSENGERS.
8. OTC IS NOT RESPONSIBLE FOR LOSS, THEFT, DAMAGE, OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.
9. IF AN EVENT IS POSTPONED PRIOR TO YOUR TOUR DEPARTURE FOR ANY REASON WE WILL BE ATTENDING THE RESCHEDULED DATE. NO REFUNDS WILL BE ISSUED FOR RESCHEDULED EVENTS.
10. IF AN EVENT IS POSTPONED AFTER THE TOUR BEGINS THE TICKET WILL REMAIN VALID FOR THE RESCHEDULED DATE. TRANSPORTATION AND HOTEL WILL NOT BE REFUNDED AS IT IS BEING UTILIZED FOR THE CURRENT TOUR. TRANSPORTATION AND HOTEL WILL NOT BE OFFERED OR INCLUDED FOR THE RESCHEDULED DATE.
11. IF AN EVENT IS CANCELLED AFTER THE TOUR BEGINS WITHOUT A RESCHEDULED DATE TRANSPORTATION AND HOTEL WILL NOT BE REFUNDED AS IT IS BEING UTILIZED FOR THE CURRENT TOUR. YOU WILL BE GIVEN AN OTC VOUCHER FOR THE FACE VALUE OF THE TICKET TO BE USED TOWARDS FUTURE TRAVEL WITH OTC.
12. OPENING ACTS OR GUESTS, AS WELL AS HEADLINING PERFORMERS ARE SUBJECT TO CANCEL, CHANGE, OR SHORTEN THEIR PERFORMANCE TIME WITHOUT NOTICE. NO REFUNDS WILL BE GIVEN.
13. NO PERSON OR PERSONS ARE AUTHORIZED TO RESELL THEIR EVENT TICKET OR TICKETS WITHOUT PRIOR AUTHORIZATION FROM OTC. WE WILL INVESTIGATE AND TAKE APPROPRIATE LEGAL ACTION.
14. OTC IS NOT RESPONSIBLE FOR MINORS (18 AND YOUNGER) AND YOU MUST HAVE A LEGAL GUARDIAN ACCOMPANY YOU ON THE TOUR.
15. OTC IS NOT RESPONSIBLE IF YOU ARE UNABLE TO GAIN ACCESS OR REMOVED FROM THE EVENT-BY-EVENT SECURITY.
16. OTC RECOMMENDS THAT YOU BUY TRAVEL INSURANCE THAT INCLUDES MEDICAL, INTERRUPTION, COVID-19, AND CANCELLATION INSURANCE.
17. OTC AND THE CUSTOMER AGREE TO BE BOUND BY ALL TERMS AND CONDITIONS AVAILABLE ONLINE, ABOVE STATED AND PARTNER ORGANIZATIONS INVOLVED.

DISCLAIMER

ON TOUR CONCERTS (OTC), MOTORCOACH CARRIER, HOTELS, VENUES, AND ANY OTC STAFF SHALL NOT BE LIABLE OR RESPONSIBLE IN ANY WAY FOR PERSONAL OR CONSEQUENTIAL DAMAGE TO PROPERTY OR PERSON OF ANY KIND WHATSOEVER THAT MAY BE SUFFERED OR SUSTAINED DURING THE ALLOTTED TIMES OR BY ANY EMPLOYEE, AGENT OR INVITEE OF THE LICENSEE OR ANY OTHER PERSONS WHO MAY BE UPON OR IN THE FACILITY FOR ANY LOSS, THEFT, DAMAGE OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.

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