



ontourconcerts.ca

YOUR ULTIMATE CONCERT ROAD TRIP!

TERMS AND CONDITIONS

1. NO EXCHANGE AND NO REFUNDS

2. AT THE DISCRETION OF ON TOUR CONCERTS INC (HEREIN AFTER "OTC") WILL ENDEAVOR TO CARRY OUT THE CHARTER TRIP BUT DOES NOT GUARANTEE THE COACH WILL ARRIVE AT OR DEPART FROM ANY PLACE AT A SPECIFIC TIME. OTC SHALL NOT BE RESPONSIBLE FOR ANY LOSS, COST INCLUDING TEMPORARY ACCOMMODATIONS OR DAMAGE TO ANY PERSON OR THING RESULTING FROM ANY CAUSE INCLUDING OTC'S OWN NEGLIGENCE AND ALSO FROM ANY CHANGE, DELAY OR TERMINATION OF A CHARTER TRIP FOR ANY REASON INCLUDING, BUT NOT LIMITED TO, BAD ROAD OR WEATHER CONDITIONS INCLUDING AN ORDERED CONFEDERATION BRIDGE CLOSURE, ACTS OF GOD, PUBLIC ENEMIES, AUTHORITY OF LAW, MECHANICAL BREAKDOWNS, QUARANTINE, PERILS OF NAVIGATION, RIOTS, STRIKES, HAZARDS, OR DANGEROUS INCIDENTS TO A STATE OF WAR, ACCIDENTS, AND ANY CONDITION BEYOND ITS CONTROL.

3. OTC IS NOT RESPONSIBLE IF YOU MISS THE BUS YOU MUST FIND ALTERNATE MEANS OF TRANSPORTATION TO AND FROM THE DESTINATION OF THE CHARTER AND YOU ARE RESPONSIBLE FOR ANY AND ALL COST INCURRED.

4. IT SHALL BE THE SOLE DECISION OF OTC WHETHER OR NOT IT IS SAFE OR ADVISABLE TO OPERATE THE COACH IN ANY CONDITION.

5. OTC PROHIBITS SMOKING, AND VAPING ON THE BUS OR IN THE HOTEL OR WHERE OTHER TOUR MEMBERS ARE PRESENT. THIS REQUIREMENT IS IN EFFECT FROM THE COMMENCEMENT OF THE CHARTER TRIP.

6. OTC MAY REFUSE TO PROVIDE OR CONTINUE TRANSPORTATION OR LODGING TO ANY PERSON WHO IS IMPAIRED BY ALCOHOL OR DRUGS, IS CONDUCTING HIMSELF OR HERSELF IN A BOISTEROUS OR DISORDERLY MANNER, USING PROFANE OR OBSCENE LANGUAGE OR IN ANY OTHER WAY CONDUCTING HIMSELF OR HERSELF IN A MANNER OBJECTIONABLE OR THREATENING TO OTHER CUSTOMERS.

7. OTC IS NOT LIABLE FOR PASSENGERS LUGGAGE WHILE IN TRANSIT, LOADING OR UNLOADING OR WHILE THE SAME IS IN THE PERSONAL POSSESSION OF THE PASSENGERS.

8. OTC IS NOT RESPONSIBLE FOR LOSS, THEFT, DAMAGE OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.

9. IF AN EVENT IS CANCELLED OR RESCHEDULED, THE CONCERT ADMISSION TICKET MAY BE REFUNDED PURSUANT TO THE TERMS AND CONDITIONS SET FORTH BY THE POINT OF TICKET SALE. NO REFUND OF SERVICE FEES OR TRIP WILL BE ISSUED. YOU MUST COMPLY WITH THE RULES SET FORTH BY POINT OF TICKET SALE (THE ARTIST, VENUE BOX OFFICE & TICKET AGENT OR AGENCY).

10. OTC IS NOT RESPONSIBLE FOR MINORS (18 AND YOUNGER) AND YOU MUST HAVE A LEGAL GUARDIAN ACCOMPANY YOU ON THE TOUR.

11. OTC IS NOT RESPONSIBLE IF YOU ARE UNABLE TO GAIN ACCESS OR REMOVED FROM THE EVENT BY EVENT SECURITY.

12. OTC AND THE CUSTOMER AGREE TO BE BOUND BY ALL TERMS AND CONDITIONS ABOVE STATED, BY THE CONDITIONS SET FORTH ON THE BACK OF THE TICKET AND PARTNER ORGANIZATIONS INVOLVED.

13. OTC RECOMMENDS THAT YOU BUY TRAVEL INSURANCE THAT INCLUDES MEDICAL, INTERRUPTION AND CANCELLATION INSURANCE.