



ONE NIGHT ONLY

BILLY JOEL STEVIE NICKS

Gillette STADIUM

SATURDAY, SEPTEMBER 23
FOXBOROUGH, MA

LIVE NATION

FRIDAY, SEPTEMBER 22ND to MONDAY, SEPTEMBER 25TH, 2023



Billy Joel Stevie Nicks seating chart reflects the general layout for this venue currently
Specific seat locations may vary, and stage position may change without notice

NUMBER OF TICKETS		NUMBER OF ROOMS	COURTYARD PROVIDENCE 2 QUEEN GUEST ROOM
SECTION			COURTYARD PROVIDENCE 1 KING GUEST ROOM
ROW		BUS #	
SEATS		RESERVED BUS SEATING	

Itinerary Information

All times are approximate and are subject to change

FRIDAY, SEPTEMBER 22ND, 2023

Bus #1	Time	Pick-up Location	Parking
Truro, NS	04:00 AM Loading 04:15 AM Departure	Rath Eastlink Community Centre 625 Abenaki Road Truro, NS B2N 0G6	**parking available in the upper parking lot**
Aulac, NB	05:30 AM Loading 05:45 AM Departure	Aulac Big Stop 170 Aulac Road Aulac, NB E4L 2X2	**parking available off to the side please do not park in Tesla charging spots**
Moncton, NB	06:30 AM Loading 06:45 AM Departure	Salisbury Ultramar 2995 Fredericton Road Salisbury, NB E4J 3E2	**parking available behind the store in the back truck parking lot please park along the grass at the back of the lot in the parking spots. Do not park on the lawn**
Saint John, NB	08:00 AM Loading 08:15 AM Departure	TD Station 99 Station Street Saint John, NB E2L 4X4	**parking available east end parking lot along train tracks**
St. Stephen, NB	09:15 AM Loading 09:30 AM Departure	Circle K Irving 5 Route 170 St. Stephen, NB E3L 2Y7	**parking available**
Bus #2	Time	Pick-up Location	Parking
Dartmouth, NS	04:00 AM Loading 04:15 AM Departure	Parking lot next to Hampton Inn and Suites 65 Cromarty Drive Dartmouth, NS B3B 0G2	**parking available in the lot next to Hampton Inn and Suites** **On Tour Concerts corporate rate \$159 per night use code 2706544**
Aulac, NB	06:15 AM Loading 06:30 AM Departure	Aulac Big Stop 170 Aulac Road Aulac, NB E4L 2X2	**parking available off to the side please do not park in Tesla charging spots**
Moncton, NB	07:15 AM Loading 07:30 AM Departure	Salisbury Ultramar 2995 Fredericton Road Salisbury, NB E4J 3E2	**parking available behind the store in the back truck parking lot please park along the grass at the back of the lot in the parking spots. Do not park on the lawn**
Fredericton, NB	08:45 AM Loading 09:00 AM Departure	Lincoln Big Stop 415 Nevers Road Waasis, NB E3B 9E1	**parking available drive past station and big truck fuel park in the gravel parking lot on the left side**
Woodstock, NB	10:00 AM Loading 10:15 AM Departure	Murray's Truck Stop Exit 191 198 Beardsley Road Beardsley, NB E7M 3Z7	**parking available in back parking lot in the back corner**

Itinerary Information

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FRIDAY, SEPTEMBER 22ND, 2023

09:30 AM to 10:30 AM ~Border Crossing ~Welcome to USA

CUSTOMS INFORMATION

Canadian Citizens 16 and older require a valid passport. Canadian Citizens 15 years and younger require a valid passport **or** can present a birth certificate along with enclosed completed consent form for all minors under the age of 18.

Additional information: www.cbsa-asfc.gc.ca

YOU ARE RESPONSIBLE FOR MAKING SURE YOU ARE ABLE TO GAIN ACCESS INTO THE USA. OTC IS NOT RESPONSIBLE IF YOU ARE REFUSED ACCESS INTO THE USA FOR WHATEVER THE REASON.

~Time goes back 1 hour ~ All itinerary times from this point are in US time. Please change your watches.

11:00 AM to 01:00 PM ~Lunch Time~ Dysart's Restaurant & Truck Stop Bangor Maine (1 hour)

Snacks/Breaks will be limited to 15-to-30-minute stops to grab and go

06:00 PM to 08:00 PM ~Check-in ~Welcome to the Courtyard Providence ~ Rest of the day is Free Time!

**Courtyard Providence
32 Exchange Terrace
Providence, RI
02903
Phone: (401) 272-1191**

All guests are responsible for their own incidentals and must have a valid credit card or a \$200.00 cash deposit as a means of a security deposit if they wish to have their phone turned on. *However, this is not required.*

Please do not charge anything to your room including Restaurant, Bar, or Snacks.

SATURDAY, SEPTEMBER 23RD, 2023

07:00 AM - 09:00 AM ~Breakfast Time - at hotel

9:15 AM ~Bus loading **~IF YOU DO NOT PLAN ON JOINING US, PLEASE MAKE YOUR TOUR GUIDE AWARE~**

9:30 AM ~Bus departs hotel to outlets

10:00 AM ~Welcome to over 170 Outlet Stores ~Bus drop off and pick-up is located by Ruby Tuesday Restaurant~

**Wrentham Village Premium Outlets
1 Premium Outlet Blvd.
Wrentham, Massachusetts, 02093 USA
Phone: (508) 384-0600**

Please join the VIP shoppers club at <https://www.premiumoutlets.com/vip> to access exclusive offers that can be viewed electronically or printed to take along with you. VIP discount booklets are no longer used at this site you must sign up to receive the discounts available to you at the various outlets.

Itinerary Information

All times are approximate and are subject to change

SATURDAY, SEPTEMBER 23RD, 2023

02:15 PM ~Bus loading

02:30 PM ~Bus departs outlets to Gillette Stadium (travel time could be delayed depending on traffic)

03:00 PM ~Gillette Stadium Parking Lots open ~Complementary Tailgate BBQ Begins~

Gillette Stadium Concerts have become events that are more than just about music - they are one big party for the fans who come early to tailgate before the show. You'll have plenty of time to tailgate on the Gillette Stadium parking lot or shop/dine at Patriot Place adjacent to the Stadium. Plenty of stores and restaurants to choose from. If you'd like to bring alcohol, all coolers containing alcohol will be stored on the bus in the luggage compartment until arrival at the stadium. Once the tailgate party is over, coolers, snacks, chairs, and shopping must be placed in storage on the bus to prepare for patron screening upon entrance into Gillette Stadium. For more information on shops and restaurants check out www.patriot-place.com

We recommend you bring the following to enjoy the Tailgate BBQ Party: fold up camping chair, cooler with drinks/snacks, and comfortable shoes.

05:00 PM ~Stadium gates open ****TICKETS ARE MOBILE ENTRY ONLY - MUST HAVE SMART PHONE TO ACCESS TICKETS****

07:00 PM ~Showtime

11:00 PM ~Anticipated concert end time ~Please head back to the bus. We will allow 30 minutes for everyone to be loaded once the concert has finished. Don't worry it is more than enough time. If you get lost give us a call/text 1-506-349-8687 (this is also the number, you have on your lanyard)

SUNDAY, SEPTEMBER 24TH, 2023

07:00 AM - 09:30 AM ~Breakfast Time - at hotel

09:45 AM ~Bus loading ***~IF YOU DO NOT PLAN ON JOINING US, PLEASE MAKE YOUR TOUR GUIDE AWARE~***

10:00 AM ~Bus departs to Boston ~Bus drop off and pick-up is located by 618 John Fitzgerald Surface Road~

11:00 AM – 01:00 PM ~Fully Guided Tour of Boston with your local Boston City Guide (Tour can be a combination of bus and walking) **** Local Tour Guide gratuity recommendation is \$5 per hour x 2 hours \$10****

This afternoon is your free time to enjoy downtown Boston

06:00 PM ~Bus departs to hotel ~Bus drop off and pick-up is located by 618 John Fitzgerald Surface Road~

MONDAY, SEPTEMBER 25TH, 2023

07:00 AM - 08:30 AM - Breakfast Time - at hotel

08:45 AM ~Bus loading

09:00 AM ~Bus departs hotel to home

Driver will be stopping for breaks time allotted will be determined by traffic and border crossing appointment.

5:00 PM ~Stopping at Duty Free

Welcome to Canada - Time goes ahead 1 hour

7:00 PM Canadian Border St. Stephen Reservation #0430T Woodstock Reservation Badge #60382

Welcome Home!

thank you

GRATUITY GUIDELINES FOR BUS DRIVER AND TOUR GUIDES

Below is a suggestion of expected and usually received tipping for those in the motor coach/tour industry depending on level of service. These guidelines are based on industry standards and paid per seat occupied on the coach.

- 1) Nothing: If a driver/tour guide just drives and does nothing else, then the tip should reflect his involvement, "0". As driving from point A to point B is what he is paid for.
- 2) \$5-\$6 per person per day: the driver/tour guide was going to be acting also as a shuttle driver once they arrived at the destination. If the driver/tour guide are professional, creates conversation, and maintains a clean coach, then the driver/tour guide should receive a minimum of \$5-\$6 a day per person. If the driver/tour guide also unloads the luggage and reloads it, then that should be taken into additional consideration.
- 3) \$7-\$8 per person per day: The tour guide and driver who in addition to the above, brings a certain amount of levity into the mix, intermingles with the passengers, demonstrates a true professional demeanor and ability such as where he lets the passengers off and on. In other words, the driver/tour guide who becomes a positive memory of the trip should be rewarded with a tip of \$7-\$8 a day per person.

Your tour guide and driver play an important role in making your vacation as memorable and hassle free as possible. On Tour Concerts has provided labeled envelopes in your pre-trip documents as a manner to discreetly provide gratuities.

We suggest you place your envelope on your tour guide and drivers seat at the Duty-Free Stop

4 DAY TOUR (AMOUNT PER OCCUPIED SEAT)

\$5 / Day	\$6 / Day	\$7 / Day	\$8 / Day
\$20 Tip Driver and \$20 Tip Tour Guide	\$24 Tip Driver and \$24 Tip Tour Guide	\$28 Tip Driver and \$28 Tip Tour Guide	\$32 Tip Driver and \$32 Tip Tour Guide

Your driver and tour directors greatly appreciate your token of appreciation!



Customer Reviews

Thank you for choosing to tour with us! Would you please take a moment to leave us a review/recommendation on our Facebook page, so we may share with our new and existing customers? It would really make our day! **We would like to thank you by entering all who review us for a chance to win a \$50 VISA gift card.**

GILLETTE STADIUM KNOW BEFORE YOU GO

CASHLESS PAYMENTS ONLY

Gillette Stadium is now a completely cashless stadium. Only contactless payment options will be accepted within the stadium. Event attendees will be able to utilize one of our new Cash-to-Card kiosks to convert cash to Visa® prepaid cards. Visa® prepaid cards will be valid anywhere Visa® is accepted.

FIRST AID

If you're in the stadium and begin to feel ill, please go to First Aid and speak with medical personnel. First Aid stations are located at midfield on both the east and west sides of the concourses.

FAN HEALTH PROMISE

Per the guidance from the CDC and State of Massachusetts face coverings, negative test results and proof of vaccination are not required to enter Gillette Stadium. However, all ticketholders must agree that neither they nor their guests will attend an event if they have tested positive for COVID-19 in the past 10 days or experienced symptoms of COVID-19 within 48 hours prior to the event. All ticket holders also agree to follow all applicable CDC guidance in effect on event day, including guidance on when to quarantine and wear a mask, and what steps to take when you have been exposed to COVID-19. For more information, please review the [Gillette Stadium Ticket Terms](#).

GILLETTE STADIUM PATRON SCREENING

Everyone who seeks admission into Gillette Stadium, including infants and small children, must have a ticket and must consent to a search of their person and anything they are carrying. Failure to consent to such search will result in denial of entry into the stadium. We ask that you cooperate fully with staff and arrive at the entrances with adequate time for entry. Metal detectors are located at all stadium entrances. Please be prepared to remove all metal from your pockets. Unlike procedures you may be familiar with at the airport, we do not ask you to remove your shoes, belt, change, etc. Items deemed inappropriate by stadium management will not be allowed in the stadium. Please review the Gillette Stadium Bag Policy and full list of prohibited items at gillettestadium.com/bagpolicy. Prohibited item(s) will not be accepted at the stadium entrances for safekeeping. Please leave all prohibited item(s) secured in your vehicle. Individuals in possession of a prohibited item(s) may be denied admission to the stadium, ejected, arrested, prosecuted, and may forfeit the privileges of the season ticket holder of record. Prohibited item(s) that are discovered in the stadium will be confiscated. By entering Gillette Stadium, the ticket holder hereby waives any claims against the NFL, MLS, New England Patriots LLC, Kraft Soccer LLC, NPS LLC, other participating clubs, event organizers, performers, and promoters, and any of their affiliates and agents. Gillette Stadium and its affiliated clubs, and its agents and affiliated entities are not responsible for injuries sustained in, on or around the stadium.

GILLETTE STADIUM BAG POLICY

Only clear plastic bags that comply with the Gillette Stadium Bag Policy are allowed into Gillette Stadium on ALL ticketed event and game days. Compliant bags are defined below. This policy is in effect for all Gillette Stadium ticketed events.



- One-gallon clear, plastic freezer bag does not exceed 11" x 11 "
- Bag that is clear plastic, vinyl, or PVC does not exceed 12" x 12" x 6"
- Small wristlet or handheld wallet, with or without handle or strap does not exceed 6.5" x 4.5"

Stadium Approved Clear Bags
Available for purchase from your Tour Guide



12" x 12" x 6"

\$15 each American Funds

\$20 each Canadian Funds

GILLETTE STADIUM PROHIBITED ITEMS

All items brought into Gillette Stadium are subject to inspection. The following items are NOT permitted in the stadium:

- Bags of any kind except:
 - One-gallon clear, plastic freezer bag (does not exceed 11" x 11")
 - Bag that is clear plastic, vinyl or PVC (does not exceed 12"x 12" x 6")
 - Small wristlet or handheld wallet, with or without handle strap (does not exceed 6.5" x 4.5")
- Animals (other than service animals assisting those with disabilities)
- Unmanned aerial vehicles including drones
- GoPro cameras and video cameras*
- Tripods or monopods
- Portable folding and/or standalone chairs
- Seat cushions with pockets or zippers
- Strollers** or baby seats
- Coolers or containers, including cans, bottles, and kegs
- Food or beverages***
- Illegal drugs and substances
- Weapons of any kind, including pocket/ utility knives
- Umbrellas
- Clothing or signs with wires, batteries, or electronic components
- Selfie sticks or any stick or pole of any size
- Noisemakers, bullhorns, air horns, vuvuzelas
- Balloons
- Beach balls, lacrosse balls, inflatable soccer balls
- Fireworks, pyrotechnics, flares
- Laser pointers
- Hover boards and Segways
- Any item deemed inappropriate or dangerous by stadium management

* Cameras with detachable lenses and professional cameras are not permitted at Gillette Stadium concerts.

**An exception is made for strollers at Revolution games only.

*** If you wish to request an exception to the stadium's bag policy, for medical supplies or dietary considerations please send an email to teamops@gillettstadium.com

Please Note: Prohibited items will not be accepted at the stadium entrances for safekeeping. Please leave all prohibited items secured in your vehicle.

GILLETTE STADIUM ACCEPTABLE ITEMS

The following items **ARE** allowed in the stadium. The following items may be allowed into the stadium subject to inspection:

- Bags: Only gallon sized clear freezer bags, authorized clear bags measuring 12" x 12" x 6," women's wristlets or handheld wallets not to exceed 6.5" x 4.5," and clear plastic bags carrying only purchases made at the stadium Pro Shop.
- Banners/Flags: Banners/Flags may be prohibited due to size or message content.
- Binoculars (without case)
- Blankets
- Cameras: Still cameras are allowed (without case). All video cameras are prohibited. Detachable lenses on still cameras may be detached during inspection.

- Small Electronics: Items such as cell phones, personal digital assistants, small transistor radios, small TV monitors, audio recording equipment, etc., will be allowed into the stadium but may have to be turned on during inspection.

All acceptable items will be checked by security to ensure they are what they appear to be.

If you wish to **request an exception** to the stadium's bag policy, for medical supplies (e.g., breast pump, etc.) or dietary considerations, please send an email, at least 48 hours in advance of the event you plan to attend, to teamops@gillettestadium.com. You will receive a response within 48 hours of sending your email.

GILLETTE STADIUM ALCOHOL POLICY

Fans who consume alcohol are encouraged to drink responsibly.

- You must be 21 years of age or older to purchase alcohol.
- The only IDs accepted at Gillette Stadium are valid, non-expired driver's licenses, and Government-issued state identification cards, passports or Military IDs showing picture and a birthdate.
- **ON TOUR CONCERTS RECOMMENDS ALL AGES BRING YOUR PASSPORT!**
- Duplicate and expired licenses, liquor IDs, birth certificates, police badges, or any other forms of identification are not accepted at Gillette Stadium.
- Each person may purchase no more than two (2) alcoholic beverages at any one time.
- Sales may be discontinued earlier at the discretion of stadium management.
- Questions can be directed to the Guest Services booths located at mid-field on both the east and west sides of the Main and Upper Concourses.
- Patrons younger than 25 with out of state IDs must visit one of the Guest Services booths for an ID check before purchasing alcohol.

GILLETTE STADIUM SECURITY ASSISTANCE

We believe that all patrons should have a fun and safe visit to Gillette Stadium. Please make our security team aware of any and all issues so they can be solved in a timely and professional manner.

If you require security assistance or want to anonymously report inappropriate fan behavior during an event, you should:

- Text 50894, call (800) 280-9529, or email customerservice@gillettestadium.com. Tell us your issue and location and we will respond.
- Tell a uniformed staff member or police officer.
- Visit our Guest Services booths located on both the Main and Upper Concourses at midfield

*Texts are monitored in real-time, and senders will receive an acknowledgment of their text from stadium personnel. Any misuse of this service will result in the sender's number being blocked from future use. Further, we will work with the service provider to follow-up on such misuse. Note: Message and data rates may apply.

IF YOU NEED ASSISTANCE, PLEASE DO THE FOLLOWING:

BUS ~ REPORT TO BUS DRIVER

HOTEL ~ REPORT TO FRONT DESK

CONCERT EVENT ~ REPORT TO THE VENUE STAFF

OTHER ~ REPORT TO ON TOUR CONCERTS OR YOUR TOUR GUIDE

BUS ETIQUETTE

Quiet Time: On overnight travel, during our tours, we try and provide a quiet time between Midnight and 6:00 AM. We will not be using the audio and video equipment on the coach during this travel time.

Bathroom: Motorcoach buses are equipped with a bathroom. However, bathroom contents are only emptied at the *end* of the trip. For the comfort of all passengers, please use the bus bathroom only in cases of a true emergency. Tour Directors plan regular restroom stops on all trips.

Be Considerate of Other Passengers: Try to accommodate and compromise whenever you can. Be polite and respectful of fellow passengers.

Reclining Seat: Check behind you and excuse yourself before you recline your seat. Someone may be leaning forward, working on their laptop or tablet, or have a drink on the table tray. Then recline your seat slowly. Just use courtesy and common sense!

Complete Stop: For your safety, please do not stand or move around the bus when the bus is in motion, even if it is slowing to a stop. Heavy traffic can sometimes result in abrupt stops or bus motions. Please stay safe and remain seated.

Bag Storage: Suitcases and luggage are stored in a compartment underneath the bus. Pack a small bag of essentials to have with you while traveling on the bus. Overhead storage space above each seat is limited. Pack only what is comfortable to have on your lap or at your feet. Keep medications with you!

Take a Picture: Take a physical or mental picture of your bus and note the bus number and location. This information may be critical for relocating the group if you find yourself lost and call 506-349-8687

Mind your food: When traveling by bus, pick the right snacks (no fruits or vegetables can cross the border). Select drinks and food that are unlikely to spill if the bus must make any sudden movements. Since you will be sharing the air inside the coach, avoid eating or drinking anything that has a strong smell that might irritate other passengers. Smells can linger long after you're done eating. Also, please avoid common allergens like peanuts and tree nuts.

Trash: Keep your personal space neat and tidy. This makes it easier and safer to move around the bus and provides a more pleasant environment. Put your trash in the appropriate receptacles and take your garbage off the bus with you when you depart at all stops. A garbage bag is often located at the front of the bus. Gather your trash and throw it out at the next stop.

Featured Film: Almost all motor coaches are equipped with a DVD player and TVs for viewing. We try to ensure the content is appropriate for the traveling age-group rating from General to Restricted.

Climate Controlled Buses: For everyone's comfort, we ask that you dress in layers and bring a small blanket if you wish as buses are kept at one temperature.



We share
the
AIR

Let's keep it
**SCENT
FREE**



Suggestions for what to visit during free time in Boston:

Tickets for city attractions are based on availability and not included in tour pricing
If you are visiting more than 1 attraction buy a Boston Go City or City Pass

- ❖ *Quincy Market*
- ❖ *Faneuil Hall Marketplace*
- ❖ *New England Aquarium*
- ❖ *North End Neighborhood*
- ❖ *Boston Common*
- ❖ *Public Gardens*
- ❖ *Freedom Trail*
- ❖ *Fenway Park*
- ❖ *TD Garden*
- ❖ *Isabella Stewart Gardiner Museum*
- ❖ *Museum of Fine Arts Boston*
- ❖ *Boston Tea Party Ships & Museum*
- ❖ *Museum of Science*
- ❖ *Boston Children's Museum*
- ❖ *John F. Kennedy Presidential Library*
- ❖ *The Paul Revere House*

Boston The Official Guide

<https://www.boston-discovery-guide.com/>

Boston Visitors Map

<https://www.boston-discovery-guide.com/support-files/boston-map-nps.pdf>

Boston Subway Map

<https://www.mbta.com/schedules/subway>

Important Numbers Phone/Text

Tour Directors | Mark 1-506-651-6226 | Jacqueline 1-506-349-8687

Bus #1 Tour Guide | Jamie 1-506-333-5455

Bus #2 Tour Guides | Ron 1-506-650-4626 | Monique 1-506-654-7005



ontourconcerts.ca

YOUR ULTIMATE CONCERT ROAD TRIP!

TERMS AND CONDITIONS

1. NO EXCHANGE AND NO REFUNDS **~FULL LIST OF TERMS AND CONDITIONS AVAILABLE ONLINE AT WWW.ONTOURCONCERTS.CA~**
2. AT THE DISCRETION OF ON TOUR CONCERTS INC (HEREIN AFTER "OTC") WILL ENDEAVOR TO CARRY OUT THE CHARTER TRIP BUT DOES NOT GUARANTEE THE COACH WILL ARRIVE AT OR DEPART FROM ANY PLACE AT A SPECIFIC TIME. OTC SHALL NOT BE RESPONSIBLE FOR ANY LOSS, COST INCLUDING TEMPORARY ACCOMMODATIONS OR DAMAGE TO ANY PERSON OR THING RESULTING FROM ANY CAUSE INCLUDING OTC'S OWN NEGLIGENCE AND ALSO FROM ANY CHANGE, DELAY OR TERMINATION OF A CHARTER TRIP FOR ANY REASON INCLUDING, BUT NOT LIMITED TO, BAD ROAD OR WEATHER CONDITIONS INCLUDING AN ORDERED CONFEDERATION BRIDGE CLOSURE, ACTS OF GOD, PUBLIC ENEMIES, AUTHORITY OF LAW, MECHANICAL BREAKDOWNS, QUARANTINE, PERILS OF NAVIGATION, RIOTS, STRIKES, HAZARDS, OR DANGEROUS INCIDENTS TO A STATE OF WAR, ACCIDENTS, AND ANY CONDITION BEYOND ITS CONTROL.
3. OTC IS NOT RESPONSIBLE IF YOU MISS THE BUS YOU MUST FIND ALTERNATE MEANS OF TRANSPORTATION TO AND FROM THE DESTINATION OF THE CHARTER AND YOU ARE RESPONSIBLE FOR ANY AND ALL COST INCURRED.
4. IT SHALL BE THE SOLE DECISION OF OTC WHETHER OR NOT IT IS SAFE OR ADVISABLE TO OPERATE THE COACH IN ANY CONDITION.
5. OTC PROHIBITS SMOKING, AND VAPING ON THE BUS OR IN THE HOTEL OR WHERE OTHER TOUR MEMBERS ARE PRESENT. THIS REQUIREMENT IS IN EFFECT FROM THE COMMENCEMENT OF THE CHARTER TRIP.
6. OTC MAY REFUSE TO PROVIDE OR CONTINUE TRANSPORTATION OR LODGING TO ANY PERSON WHO IS IMPAIRED BY ALCOHOL OR DRUGS, IS CONDUCTING HIMSELF OR HERSELF IN A BOISTEROUS OR DISORDERLY MANNER, USING PROFANE OR OBSCENE LANGUAGE OR IN ANY OTHER WAY CONDUCTING HIMSELF OR HERSELF IN A MANNER OBJECTIONABLE OR THREATENING TO OTHER CUSTOMERS.
7. OTC IS NOT LIABLE FOR PASSENGERS' LUGGAGE WHILE IN TRANSIT, LOADING OR UNLOADING OR WHILE THE SAME IS IN THE PERSONAL POSSESSION OF THE PASSENGERS.
8. OTC IS NOT RESPONSIBLE FOR LOSS, THEFT, DAMAGE, OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.
9. IF AN EVENT IS POSTPONED PRIOR TO YOUR TOUR DEPARTURE FOR ANY REASON WE WILL BE ATTENDING THE RESCHEDULED DATE. NO REFUNDS WILL BE ISSUED FOR RESCHEDULED EVENTS.
10. IF AN EVENT IS POSTPONED AFTER THE TOUR BEGINS THE TICKET WILL REMAIN VALID FOR THE RESCHEDULED DATE. TRANSPORTATION AND HOTEL WILL NOT BE REFUNDED AS IT IS BEING UTILIZED FOR THE CURRENT TOUR. TRANSPORTATION AND HOTEL WILL NOT BE OFFERED OR INCLUDED FOR THE RESCHEDULED DATE.
11. IF AN EVENT IS CANCELLED AFTER THE TOUR BEGINS WITHOUT A RESCHEDULED DATE TRANSPORTATION AND HOTEL WILL NOT BE REFUNDED AS IT IS BEING UTILIZED FOR THE CURRENT TOUR. YOU WILL BE GIVEN AN OTC VOUCHER FOR THE FACE VALUE OF THE TICKET TO BE USED TOWARDS FUTURE TRAVEL WITH OTC.
12. OPENING ACTS OR GUESTS, AS WELL AS HEADLINING PERFORMERS ARE SUBJECT TO CANCEL, CHANGE, OR SHORTEN THEIR PERFORMANCE TIME WITHOUT NOTICE. NO REFUNDS WILL BE GIVEN.
13. NO PERSON OR PERSONS ARE AUTHORIZED TO RESELL THEIR EVENT TICKET OR TICKETS WITHOUT PRIOR AUTHORIZATION FROM OTC. WE WILL INVESTIGATE AND TAKE APPROPRIATE LEGAL ACTION.
14. OTC IS NOT RESPONSIBLE FOR MINORS (18 AND YOUNGER) AND YOU MUST HAVE A LEGAL GUARDIAN ACCOMPANY YOU ON THE TOUR.
15. OTC IS NOT RESPONSIBLE IF YOU ARE UNABLE TO GAIN ACCESS OR REMOVED FROM THE EVENT-BY-EVENT SECURITY.
16. **OTC RECOMMENDS THAT YOU BUY TRAVEL INSURANCE THAT INCLUDES MEDICAL, INTERRUPTION, COVID-19, AND CANCELLATION INSURANCE.**
17. OTC AND THE CUSTOMER AGREE TO BE BOUND BY ALL TERMS AND CONDITIONS AVAILABLE ONLINE, ABOVE STATED AND PARTNER ORGANIZATIONS INVOLVED.

DISCLAIMER

ON TOUR CONCERTS (OTC), COACH ATLANTIC, QUINCY MARRIOTT AND ANY OTC STAFF SHALL NOT BE LIABLE OR RESPONSIBLE IN ANY WAY FOR PERSONAL OR CONSEQUENTIAL DAMAGE TO PROPERTY OR PERSON OF ANY KIND WHATSOEVER THAT MAY BE SUFFERED OR SUSTAINED DURING THE ALLOTTED TIMES OR BY ANY EMPLOYEE, AGENT OR INVITEE OF THE LICENSEE OR ANY OTHER PERSONS WHO MAY BE UPON OR IN THE FACILITY FOR ANY LOSS, THEFT, DAMAGE OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.