



SATURDAY, JULY 8TH to TUESDAY, JULY 11TH, 2023



Shania Twain seating chart reflects the general layout for this venue currently. Specific seat locations may vary, and stage position may change without notice.

NUMBER OF TICKETS		NUMBER OF ROOMS	MARRIOTT BOSTON QUINCY 2 QUEEN GUEST ROOM
SECTION			MARRIOTT BOSTON QUINCY 1 KING GUEST ROOM
ROW		BUS #	
SEATS		RESERVED BUS SEATING	

Itinerary Information

All times are approximate and are subject to change

SATURDAY, JULY 8TH, 2023

Bus #1	Time	Pick-up Location	Parking
Dartmouth, NS	04:00 AM Loading 04:15 AM Departure	Parking lot next to Hampton Inn and Suites 65 Cromarty Drive Dartmouth, NS B3B 0G2	**parking available in the lot next to Hampton Inn and Suites** **On Tour Concerts corporate rate \$159 per night use code 2706544**
Truro, NS	05:00 AM Loading 05:15 AM Departure	Rath Eastlink Community Centre 625 Abenaki Road Truro, NS B2N 0G6	**parking available in the upper parking lot**
Moncton, NB	07:00 AM Loading 07:15 AM Departure	Salisbury Ultramar 2995 Fredericton Road Salisbury, NB E4J 3E2	**parking available behind the store in the back truck parking lot please park along the grass at the back of the lot in the parking spots**do not park on the lawn**
Fredericton, NB	08:30 AM Loading 08:45 AM Departure	Lincoln Big Stop 415 Nevers Road Waasis, NB E3B 9E1	**parking available drive past station and big truck fuel to park in the gravel parking lot on the left side**

09:30 AM to 10:30 AM ~Border Crossing ~Welcome to USA

CUSTOMS INFORMATION

Canadian Citizens 16 and older require a valid passport. Canadian Citizens 15 years and younger require a valid passport or can present a birth certificate along with enclosed completed consent form for all minors under the age of 18.

Additional information: www.cbsa-asfc.gc.ca

YOU ARE RESPONSIBLE FOR MAKING SURE YOU ARE ABLE TO GAIN ACCESS INTO THE USA. OTC IS NOT RESPONSIBLE IF YOU ARE REFUSED ACCESS INTO THE USA FOR WHATEVER THE REASON.

~Time goes back 1 hour ~ All itinerary times from this point are in US time. Please change your watches.

11:00 AM to 01:00 PM ~Lunch Time~ Dysart's Restaurant & Truck Stop Bangor Maine (1 hour)

Snacks/Breaks will be limited to 15-to-30-minute stops to grab and go

06:00 PM to 08:00 PM ~Check-in ~Welcome to the Marriott Boston Quincy ~ Rest of the day is Free Time!

Marriott Boston Quincy
1000 Marriott Drive
Quincy, Massachusetts, 02169 USA
Phone: (617) 472-1000

All guests are responsible for their own incidentals and must have a valid credit card or a \$200.00 cash deposit as a means of a security deposit if they wish to have their phone turned on. *However, this is not required.* Please do not charge anything to your room including Restaurant, Bar, or Snacks. Hotel Shuttle Service departs 07:30 AM until 09:30 PM (every 30 minutes) Pick-up is by request: call (617) 472-1000 ext. 5 or (617) 659-4582. The shuttle provides service to Quincy Adams Train Station and South Shore Plaza Mall. **There is a swimming pool bring your swimsuit!**

Itinerary Information

All times are approximate and are subject to change

SUNDAY, JULY 9TH, 2023

07:00 AM - 09:00 AM ~Breakfast Time - at hotel

9:15 AM ~Bus loading **~IF YOU DO NOT PLAN ON JOINING US, PLEASE MAKE YOUR TOUR GUIDE AWARE~**

9:30 AM ~Bus departs hotel to outlets

10:00 AM ~Welcome to over 170 Outlet Stores ~Bus drop off and pick-up is located by Ruby Tuesday Restaurant~

Wrentham Village Premium Outlets
1 Premium Outlet Blvd.
Wrentham, Massachusetts, 02093 USA
Phone: (508) 384-0600

Please join the VIP shoppers club at <https://www.premiumoutlets.com/vip> to access exclusive offers that can be viewed electronically or printed to take along with you. VIP discount booklets are no longer used at this site you must sign up to receive the discounts available to you at the various outlets.

02:15 PM ~Bus loading

02:30 PM ~Bus departs to Tailgate BBQ Party

05:00 PM ~Bus departs Tailgate BBQ Party to Xfinity Center~

We recommend you bring the following to enjoy the Tailgate BBQ Party: fold up camping chair and cooler with drinks/snacks.

06:30 PM ~Gates open ****TICKETS ARE MOBILE ENTRY ONLY - MUST HAVE SMART PHONE TO ACCESS TICKETS****

07:30 PM ~Showtime

11:00 PM ~Anticipated concert end time ~Please head back to the bus. We will allow 30 minutes for everyone to be loaded once the concert has finished. Don't worry it is more than enough time. If you get lost give us a call/text 1-506-349-8687 (this is also the number, you have on your lanyard)

MONDAY, JULY 10TH, 2023

07:00 AM - 10:00 AM ~Breakfast Time - at hotel

10:15 AM ~Bus loading **~IF YOU DO NOT PLAN ON JOINING US, PLEASE MAKE YOUR TOUR GUIDE AWARE~**

10:30 AM ~Bus departs to Boston ~Bus drop off and pick-up is located by 618 John Fitzgerald Surface Road~

11:00 AM – 01:00 PM ~Fully Guided Tour of Boston with your local Boston City Guide (Tour can be a combination of bus and walking) **** Local Tour Guide gratuity recommendation is \$5 per hour x 2 hours \$10****

This afternoon is your free time to enjoy downtown Boston

06:00 PM ~Bus departs to hotel ~Bus drop off and pick-up is located by 618 John Fitzgerald Surface Road~

TUESDAY, JULY 11TH, 2023

07:00 AM - 08:30 AM - Breakfast Time - at hotel

08:45 AM ~Bus loading

09:00 AM ~Bus departs hotel to home

Itinerary Information

All times are approximate and are subject to change

TUESDAY, JULY 11TH, 2023

Driver will be stopping for breaks time allotted will be determined by traffic and border crossing appointment.

5:00 PM ~Stopping at Duty Free

Welcome to Canada - Time goes ahead 1 hour

7:00 PM Canadian Border Woodstock Reservation Badge #19162

Welcome Home!



GRATUITY GUIDELINES FOR BUS DRIVER AND TOUR GUIDES

Below is a suggestion of expected and usually received tipping for those in the Motor coach/tour industry depending on level of service. These guidelines are based on industry standards and paid per seat occupied on the coach.

- 1) Nothing: If a driver/tour guide just drives and does nothing else, then the tip should reflect his involvement, "0". As driving from point A to point B is what he is paid for.
- 2) \$5-\$6 per person per day: the driver/tour guide was going to be acting also as a shuttle driver once they arrived at the destination. If the driver/tour guide are professional, creates conversation, and maintains a clean coach, then the driver/tour guide should receive a minimum of \$5-\$6 a day per person. If the driver/tour guide also unloads the luggage and reloads it, then that should be taken into additional consideration.
- 3) \$7-\$8 per person per day: The tour guide and driver who in addition to the above, brings a certain amount of levity into the mix, intermingles with the passengers, demonstrates a true professional demeanor and ability such as where he lets the passengers off and on. In other words, the driver/tour guide who becomes a positive memory of the trip should be rewarded with a tip of \$7-\$8 a day per person.

Your tour guide and driver play an important role in making your vacation as memorable and hassle free as possible. On Tour Concerts has provided labeled envelopes in your pre-trip documents as a manner to discreetly provide gratuities.

We suggest you place your envelope on your tour guide and driver seat at the Duty-Free Stop

4 DAY TOUR (AMOUNT PER OCCUPIED SEAT)

\$5 / Day	\$6 / Day	\$7 / Day	\$8 / Day
\$20 Tip Driver and \$20 Tip Tour Guide	\$24 Tip Driver and \$24 Tip Tour Guide	\$28 Tip Driver and \$28 Tip Tour Guide	\$32 Tip Driver and \$32 Tip Tour Guide

Your driver and tour directors greatly appreciate your token of appreciation!

XFINITY CENTER KNOW BEFORE YOU GO

ATMs

The Xfinity Center is a limited cash facility. There are no ATMs located on-site. Ready Credit cash-to-card machines are located at the front gates, next to the guest services kiosk, as well as underneath the covered bridge on the Woodside concourse.

Address

Physical Address - 885 S Main Street, Mansfield MA 02048

Mailing Address - PO Box 810, Mansfield MA 02048

Alcohol

Please take particular attention to the ID policy for patrons with an out of State (MA) ID and under the age of 25

Delaware North Sportservices is the exclusive food & beverage provider at the Xfinity Center. To purchase alcoholic beverages, a patron must present one of the following forms of identification.

A valid Massachusetts issued Driver's License, which indicates that the patron is at least 21 years of age.

A valid Massachusetts issued Liquor Identification Card, which indicates that the patron is at least 21 years of age.

A valid Massachusetts issued Identification Card, which indicates that the patron is at least 21 years of age.

A valid United States issued Passport Identification Booklet, or a valid United States issued Passport Card, which indicates that the patron is at least 21 years of age. *All other passports not issued by the United States government must have a United States Custom Stamp, printed in English and indicate that the patron is at least 21 years of age or older.

A valid United States issued Military Identification Card, which indicates that the patron is at least 21 years of age.

A valid Out-of-State Driver's License, which has the patron's photo and indicates that the patron is at least 25 years of age or older and subject to the conditions that (1) the patron must actually appear to be 25 years of age or older and (2) if the patron is between 25 and 30 years of age, the patron must also produce another form of identification (such as a credit card, with a signature to compare signatures), which substantiates the person's identity.

A valid Canadian Driver's License/US Territory License, which has the patron's photo and indicates that the patron is at least 25 years of age or older and subject to the conditions that (1) the patron must actually appear to be 25 years of age or older and (2) if the patron is between 25 and 30 years of age, the patron must also produce another form of identification (such as a credit card, with a signature to compare signatures), which substantiates the person's identity. This document must be printed in English.

We will not accept: out-of-state issued driver's license which indicates that the patron is 24 years of age or younger; out-of-state issued identification cards; out-of-state issued liquor identification cards; out of country driver's license except Canada/US Territory, this document must be printed in English; VISA's; Alien Registration Cards; Passports from governments that are not officially recognized by the United States; Dependent/Merchant Marine Military Identification Cards; duplicate forms of identification; expired forms of identification; photo copies of any form of identification; non-photo forms of identification of any kind; and damaged, mutilated or altered licenses or other forms of identification.

Any patron in the possession of alcoholic beverages on premises may be requested at any time to produce valid identification which must satisfy the foregoing requirements. No refunds will be offered for confiscated alcoholic beverages. Any patron who presents false identification or who passes alcohol to a minor may be subject to eviction and arrest. Any patron who passes alcohol to another patron who is unable to provide an acceptable form of identification as listed above may be subject to eviction. We will not serve more than two alcoholic beverages to a patron at one time

XFINITY CENTER KNOW BEFORE YOU GO

and we reserve the right to limit service to one drink per patron. Our alcohol service will end at least one hour prior to the scheduled end of an event. We reserve the right to discontinue the sale of alcohol at any time. We will not serve any patron whom we believe to be intoxicated. Alcoholic beverages may not be taken into or removed from these premises. Any patron in possession of alcoholic beverages not obtained on premises will be subject to eviction. Delaware North Sportservices retains the right to refuse any ID, and to refuse/cease service to any patron at any time. Our policies are in place for your protection, as well as ours.

Thank you and enjoy the show!

Bag Policy

Only clear plastic, vinyl or PVC tote bags no larger than 12" x 12" x 6" and/or small clutch bags no larger than 4.5" x 6.5" are permitted into the venue. No other bags of any type will be allowed. All bags are subject to search upon entry. Guests have the right to refuse a bag search and the venue has the right to refuse entry. If you have any items that are not allowed into the venue, guests have the option to bring them back to their car or leave them at our Bag Check, located to the left of the front gates.

Banners & Signs

Signs larger than 8.5" X 11" are not permitted into the venue (this size is a standard sheet of paper).

Box Office

The Box Office at the Xfinity Center is only open on show days beginning at 1pm and will close at approximately the start of the show as determined by the artist. If you'd like to purchase tickets, please visit us at www.livenation.com. If you're looking to obtain a refund for a show that was either canceled, postponed or rescheduled, please visit us at www.livenation.com/refund for more information. We look forward to seeing you at our next show at Xfinity Center.

Bus Parking

Buses are parked in the oversized vehicle lot at the Xfinity Center. Buses that will be dropping off guests can leave the parking lot but must return by 9:00 pm. All buses are subject to be boarded by our security staff to ensure no underage drinking is taking place on the bus. If there is any underage drinking- the whole bus will be turned around and no one will be able to enter the event. The venue will not issue refunds and bears no expense that will be incurred due to non-admittance. Mansfield Police Department will be on-site assisting in the bus lot to ensure all guests on buses are acting appropriately and within accordance of the law. Bus Lot parking availability is subject to change based on event. Please visit the parking options on the specific event to purchase bus parking, if necessary.

Camera Policy

SUBJECT TO CHANGE - The standard venue policy allows camera phones, disposable cameras, and small digital cameras. Any camera that has a detachable lens will be considered professional and will not be allowed in. If the camera lens zooms out of the camera more than 1 inch, it will be considered a professional camera and will not be allowed in. Some artists do not permit cameras so please check back for the show you will be attending to ensure that we will be allowing cameras in.

Camping

The venue does not allow camping or overnight parking of any kind. Vehicles parked overnight will be towed at the owner's expense.

XFINITY CENTER KNOW BEFORE YOU GO

Cancellation Policy

Cancellations will only occur in the event of severe weather, artist cancellation, or an act of God. In the event of a cancellation, local media will be notified and any information about a potential reschedule will be made available.

Facebook: <https://www.facebook.com/xfinitycenterma/>

Twitter: <https://twitter.com/xfinitycenter>

Instagram: <https://www.instagram.com/xfinitycenterma/>

Children

All our events are all ages. Children 2 and under do not require a ticket but must sit on a parent's lap. Strollers and wagons are not allowed in the venue.

Lost Children Prevention wristbands are located at the Guest Services Kiosk upon request.

Conceal and Carry

Xfinity Center does not allow weapons of any kind on our property. The venue will not secure weapons.

Concessions

Xfinity Center offers a wide variety of concession options throughout the venue including cheeseburgers, hot dogs, nachos, pretzels, candy, popcorn, soda, water, and Red Bull.

Contact Information

Venue Phone number – 508-339-2331

Venue Email – xfinityguestservices@livenation.com

Venue Address – 885 S Main Street, Mansfield MA 02048

Mailing Address – PO Box 810, Mansfield MA 02048

Credit and Debit Cards

The Xfinity Center is a limited cash facility. All main concession and merchandise stands accept Visa, MasterCard, Discover and American Express card payment types. The Box Office and Parking will accept cash payment.

Designated Driver Program

For information on our designated driver program, please look for the Arbella flag located on the Lotside concourse.

Drop Offs/Rideshare

When you arrive to the venue, please let the parking staff know that you are dropping someone off and they will direct you to the drop-off lot, Lot 3. Guests cannot remain in their vehicles during the event. All guests must drop off and return by 9:00pm. No incoming traffic will be allowed after 1 hour before the end of the show. Our traffic plan does not allow for incoming traffic after the show. The rideshare lot is Lot 1.

XFINITY CENTER KNOW BEFORE YOU GO

Emergency

Xfinity Center has trained paramedics on-site to assist with any medical issues. First aid is located in the Second Stage area, off of the Lotside concourse, but any staff member with a radio can dispatch paramedics to the location needed. Local law enforcement officers are also on site for every event and can assist if needed or requested. Venue management works closely with all appropriate emergency agencies and services to ensure that we are up to date on any dangerous weather or potential crowd related issues. In the event of a weather emergency, we will communicate with guests that are inside of the facility as well as guests on their way to the venue. Please follow our social media pages for the latest developments on event days -

Facebook: <https://www.facebook.com/xfinitycenterma/>

Twitter: <https://twitter.com/xfinitycenter>

Instagram: <https://www.instagram.com/xfinitycenterma/>

Entrance Gates

The main gates to the facility are available for entrance regardless of your ticket type.

There is a Fast Lane gate located to the right of the main gates, in front of the box office. You must have a Fast Lane pass to utilize this gate.

Premium seating clients have a separate entry gate located to the right of the main gates, next to the box office. All guests using this gate must be premium seating clients and have the appropriate ticket.

For shows with a GA Pit, those with GA Pit tickets can use the general security lanes and will enter through Ticket Gate 10, located at the main entrance.

Food & Drinks

Outside food & beverages are not allowed.

Guest Conduct

Guests are expected to behave respectfully and in accordance with venue policy, state and local laws. Any guest that is acting in a manner that venue management deems unsafe can be subject to eviction. If a guest violates a state or local law, they will be subject to any tickets or punishment deemed necessary by local law enforcement. We reserve the right to deny entry to any guest for any reason or no reason.

Guest Services Kiosk- If you have questions or need assistance, we have a Guest Service Kiosk staffed with customer service employees to help answer questions related to seating or other accommodations. The kiosk is located right inside the main ticket gates.

Items ALLOWED to be brought into venue:

Clear plastic, vinyl or PVC tote bags no larger than 12" x 12" x 6" and/or small clutch bags (4.5" x 6.5") – subject to search at gate.

Non-professional digital and film cameras (Pocket sized, point & shoot, no removable lenses)

Small blankets or beach towels

XFINITY CENTER KNOW BEFORE YOU GO

Items NOT ALLOWED to be brought into venue include, but are not limited to:

Pop-up tents

Umbrellas

All clear bags larger than 12" x 12" x 6", and bags larger than 4.5"x 6.5" that are not clear.

Hydration packs

Professional cameras with detachable lenses or cameras with lenses that extend 1" or more

GoPro's or Video recording devices

Audio recording devices

iPads or tablets

Selfie Sticks

Drones

Camping, lounge or tri-fold chairs

Soft or hard side coolers

Wagons or strollers

Alcohol or illicit substances

Glass, metal, cans (regardless of contents)

Knives, guns, mace, pepper gas or any other item deemed a potential weapon

Fireworks or other incendiary devices

Chains or spiked jewelry

Large signs, posters or flags

Laser pointers

Glow sticks

Animals (except ADA approved service animals)

Any other item that may pose a threat to other guests, staff, or performers

Lost and Found

If you lose an item while you are at an event, you can visit our Guest Service Kiosk located at the main ticket gates or email XfinityGuestServices@LiveNation.com where you can communicate with us immediately and set up a time to pick up your item.

Medical Assistance

First Aid is located by the Second Stage area, off the Lotside concourse. We have trained medical personnel that are able to assist with any issue you encounter. If you have medication that you need stored in a refrigerator, please go to the First Aid area and our medical staff will assist you. If you have a condition that requires you to use a needle for medication while you are here, please do so in our First Aid area so the syringe can be properly disposed of.

XFINITY CENTER KNOW BEFORE YOU GO

Re-Entry

Re-Entry is not permitted at Xfinity Center events.

Security

Venue security and law enforcement are located throughout the facility to ensure a safe and secure environment. All security personnel wear white Live Nation polo shirts and can assist with any questions or concerns. Please do not hesitate to contact any of our on-site staff if any assistance is needed.

Your safety and security are most important to us. The following details will outline our general venue's guidelines: <https://www.livenation.com/venueguidelines>

Everyone entering the Xfinity Center is subject to a security screening. When coming through the gates, please be prepared for security to use metal detectors and/or a physical pat down for our search procedures as well as all bags within our bag policy to be searched by security. If you have a medical reason for not wanting to be searched via metal detectors, please ask for a supervisor. More information can be found here:

<https://www.livenation.com/venueguidelines/>

Smoking

Smoking is not permitted in our reserved seating sections. We ask all our fans to be respectful of those around you.

Tailgating

Tailgating must end no later than 30 minutes prior to the scheduled showtime.

Xfinity Center parking lots are reserved for ticket holders only.

All tailgating activities must be conducted in accordance with town of Mansfield by-laws and Mass General laws. This does not allow the consumption of alcohol on property unless sold by the Xfinity Center. Furthermore, it prohibits drinking in public and public intoxication.

Please be respectful of other guests. Guests can report any issues to a Xfinity Center staff member.

Weather

All shows will go on rain or shine. However, in the event of severe weather we will keep our fans notified of event status updates via our social media pages

Facebook: <https://www.facebook.com/xfinitycenterma/>

Twitter: <https://twitter.com/xfinitycenter>

Instagram: <https://www.instagram.com/xfinitycenterma/>

An event may be delayed, postponed, or canceled depending on the severity of the weather expected.

Wifi

Free WIFI is now available at Xfinity Center

Xfinity Approved Clear Bags
Available for purchase from your Tour Guide



12" x 12" x 6"

\$15 each American Funds

\$20 each Canadian Funds

BUS ETIQUETTE

Quiet Time: On overnight travel, during our tours, we try and provide a quiet time between Midnight and 6:00 AM. We will not be using the audio and video equipment on the coach during this travel time.

Bathroom: Motorcoach buses are equipped with a bathroom. However, bathroom contents are only emptied at the *end* of the trip. For the comfort of all passengers, please use the bus bathroom only in cases of a true emergency. Tour Directors plan regular restroom stops on all trips.

Be Considerate of Other Passengers: Try to accommodate and compromise whenever you can. Be polite and respectful of fellow passengers.

Reclining Seat: Check behind you and excuse yourself before you recline your seat. Someone may be leaning forward, working on their laptop or tablet, or have a drink on the table tray. Then recline your seat slowly. Just use courtesy and common sense!

Complete Stop: For your safety, please do not stand or move around the bus when the bus is in motion, even if it is slowing to a stop. Heavy traffic can sometimes result in abrupt stops or bus motions. Please stay safe and remain seated.

Bag Storage: Suitcases and luggage are stored in a compartment underneath the bus. Pack a small bag of essentials to have with you while traveling on the bus. Overhead storage space above each seat is limited. Pack only what is comfortable to have on your lap or at your feet. Keep medications with you!

Take a Picture: Take a physical or mental picture of your bus and note the bus number and location. This information may be critical for relocating the group if you find yourself lost and call 506-349-8687

Mind your food: When traveling by bus, pick the right snacks (no fruits or vegetables can cross the border). Select drinks and food that are unlikely to spill if the bus must make any sudden movements. Since you will be sharing the air inside the coach, avoid eating or drinking anything that has a strong smell that might irritate other passengers. Smells can linger long after you're done eating. Also, please avoid common allergens like peanuts and tree nuts.

Trash: Keep your personal space neat and tidy. This makes it easier and safer to move around the bus and provides a more pleasant environment. Put your trash in the appropriate receptacles and take your garbage off the bus with you when you depart at all stops. A garbage bag is often located at the front of the bus. Gather your trash and throw it out at the next stop.

Featured Film: Almost all motor coaches are equipped with a DVD player and TVs for viewing. We try to ensure the content is appropriate for the traveling age-group rating from General to Restricted.

Climate Controlled Buses: For everyone's comfort, we ask that you dress in layers and bring a small blanket if you wish as buses are kept at one temperature.



We share
the
AIR

Let's keep it
**SCENT
FREE**



Suggestions for what to visit during free time in Boston:

Tickets for city attractions are based on availability and not included in tour pricing
If you are visiting more than 1 attraction buy a Boston Go City or City Pass

- ❖ *Quincy Market*
- ❖ *Faneuil Hall Marketplace*
- ❖ *New England Aquarium*
- ❖ *North End Neighborhood*
- ❖ *Boston Common*
- ❖ *Public Gardens*
- ❖ *Freedom Trail*
- ❖ *Fenway Park*
- ❖ *TD Garden*
- ❖ *Isabella Stewart Gardiner Museum*
- ❖ *Museum of Fine Arts Boston*
- ❖ *Boston Tea Party Ships & Museum*
- ❖ *Museum of Science*
- ❖ *Boston Children's Museum*
- ❖ *John F. Kennedy Presidential Library*
- ❖ *The Paul Revere House*

Boston The Official Guide

<https://www.boston-discovery-guide.com/>

Boston Visitors Map

<https://www.boston-discovery-guide.com/support-files/boston-map-nps.pdf>

Boston Subway Map

<https://www.mbta.com/schedules/subway>

Important Numbers Phone/Text

Tour Directors | Mark 1-506-651-6226 | Jacqueline 1-506-349-8687

Bus #1 Tour Guides | Ron 1-506-650-4626 | Monique 1-506-654-7005

IF YOU NEED ASSISTANCE, PLEASE DO THE FOLLOWING:

BUS ~ REPORT TO BUS DRIVER

HOTEL ~ REPORT TO FRONT DESK

CONCERT EVENT ~ REPORT TO THE VENUE STAFF

OTHER ~ REPORT TO ON TOUR CONCERTS OR YOUR TOUR GUIDE



ontourconcerts.ca

YOUR ULTIMATE CONCERT ROAD TRIP!

TERMS AND CONDITIONS

1. NO EXCHANGE AND NO REFUNDS **~FULL LIST OF TERMS AND CONDITIONS AVAILABLE ONLINE AT WWW.ONTOURCONCERTS.CA~**
2. AT THE DISCRETION OF ON TOUR CONCERTS INC (HEREIN AFTER "OTC") WILL ENDEAVOR TO CARRY OUT THE CHARTER TRIP BUT DOES NOT GUARANTEE THE COACH WILL ARRIVE AT OR DEPART FROM ANY PLACE AT A SPECIFIC TIME. OTC SHALL NOT BE RESPONSIBLE FOR ANY LOSS, COST INCLUDING TEMPORARY ACCOMMODATIONS OR DAMAGE TO ANY PERSON OR THING RESULTING FROM ANY CAUSE INCLUDING OTC'S OWN NEGLIGENCE AND ALSO FROM ANY CHANGE, DELAY OR TERMINATION OF A CHARTER TRIP FOR ANY REASON INCLUDING, BUT NOT LIMITED TO, BAD ROAD OR WEATHER CONDITIONS INCLUDING AN ORDERED CONFEDERATION BRIDGE CLOSURE, ACTS OF GOD, PUBLIC ENEMIES, AUTHORITY OF LAW, MECHANICAL BREAKDOWNS, QUARANTINE, PERILS OF NAVIGATION, RIOTS, STRIKES, HAZARDS, OR DANGEROUS INCIDENTS TO A STATE OF WAR, ACCIDENTS, AND ANY CONDITION BEYOND ITS CONTROL.
3. OTC IS NOT RESPONSIBLE IF YOU MISS THE BUS YOU MUST FIND ALTERNATE MEANS OF TRANSPORTATION TO AND FROM THE DESTINATION OF THE CHARTER AND YOU ARE RESPONSIBLE FOR ANY AND ALL COST INCURRED.
4. IT SHALL BE THE SOLE DECISION OF OTC WHETHER OR NOT IT IS SAFE OR ADVISABLE TO OPERATE THE COACH IN ANY CONDITION.
5. OTC PROHIBITS SMOKING, AND VAPING ON THE BUS OR IN THE HOTEL OR WHERE OTHER TOUR MEMBERS ARE PRESENT. THIS REQUIREMENT IS IN EFFECT FROM THE COMMENCEMENT OF THE CHARTER TRIP.
6. OTC MAY REFUSE TO PROVIDE OR CONTINUE TRANSPORTATION OR LODGING TO ANY PERSON WHO IS IMPAIRED BY ALCOHOL OR DRUGS, IS CONDUCTING HIMSELF OR HERSELF IN A BOISTEROUS OR DISORDERLY MANNER, USING PROFANE OR OBSCENE LANGUAGE OR IN ANY OTHER WAY CONDUCTING HIMSELF OR HERSELF IN A MANNER OBJECTIONABLE OR THREATENING TO OTHER CUSTOMERS.
7. OTC IS NOT LIABLE FOR PASSENGERS' LUGGAGE WHILE IN TRANSIT, LOADING OR UNLOADING OR WHILE THE SAME IS IN THE PERSONAL POSSESSION OF THE PASSENGERS.
8. OTC IS NOT RESPONSIBLE FOR LOSS, THEFT, DAMAGE, OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.
9. IF AN EVENT IS POSTPONED PRIOR TO YOUR TOUR DEPARTURE FOR ANY REASON WE WILL BE ATTENDING THE RESCHEDULED DATE. NO REFUNDS WILL BE ISSUED FOR RESCHEDULED EVENTS.
10. IF AN EVENT IS POSTPONED AFTER THE TOUR BEGINS THE TICKET WILL REMAIN VALID FOR THE RESCHEDULED DATE. TRANSPORTATION AND HOTEL WILL NOT BE REFUNDED AS IT IS BEING UTILIZED FOR THE CURRENT TOUR. TRANSPORTATION AND HOTEL WILL NOT BE OFFERED OR INCLUDED FOR THE RESCHEDULED DATE.
11. IF AN EVENT IS CANCELLED AFTER THE TOUR BEGINS WITHOUT A RESCHEDULED DATE TRANSPORTATION AND HOTEL WILL NOT BE REFUNDED AS IT IS BEING UTILIZED FOR THE CURRENT TOUR. YOU WILL BE GIVEN AN OTC VOUCHER FOR THE FACE VALUE OF THE TICKET TO BE USED TOWARDS FUTURE TRAVEL WITH OTC.
12. OPENING ACTS OR GUESTS, AS WELL AS HEADLINING PERFORMERS ARE SUBJECT TO CANCEL, CHANGE, OR SHORTEN THEIR PERFORMANCE TIME WITHOUT NOTICE. NO REFUNDS WILL BE GIVEN.
13. NO PERSON OR PERSONS ARE AUTHORIZED TO RESELL THEIR EVENT TICKET OR TICKETS WITHOUT PRIOR AUTHORIZATION FROM OTC. WE WILL INVESTIGATE AND TAKE APPROPRIATE LEGAL ACTION.
14. OTC IS NOT RESPONSIBLE FOR MINORS (18 AND YOUNGER) AND YOU MUST HAVE A LEGAL GUARDIAN ACCOMPANY YOU ON THE TOUR.
15. OTC IS NOT RESPONSIBLE IF YOU ARE UNABLE TO GAIN ACCESS OR REMOVED FROM THE EVENT-BY-EVENT SECURITY.
16. **OTC RECOMMENDS THAT YOU BUY TRAVEL INSURANCE THAT INCLUDES MEDICAL, INTERRUPTION, COVID-19, AND CANCELLATION INSURANCE.**
17. OTC AND THE CUSTOMER AGREE TO BE BOUND BY ALL TERMS AND CONDITIONS AVAILABLE ONLINE, ABOVE STATED AND PARTNER ORGANIZATIONS INVOLVED.

DISCLAIMER

ON TOUR CONCERTS (OTC), COACH ATLANTIC, QUINCY MARRIOTT AND ANY OTC STAFF SHALL NOT BE LIABLE OR RESPONSIBLE IN ANY WAY FOR PERSONAL OR CONSEQUENTIAL DAMAGE TO PROPERTY OR PERSON OF ANY KIND WHATSOEVER THAT MAY BE SUFFERED OR SUSTAINED DURING THE ALLOTTED TIMES OR BY ANY EMPLOYEE, AGENT OR INVITEE OF THE LICENSEE OR ANY OTHER PERSONS WHO MAY BE UPON OR IN THE FACILITY FOR ANY LOSS, THEFT, DAMAGE OR INJURY TO ANY PROPERTY UPON OR IN THE PARKING AREAS, HOWEVER CAUSED.